



ROTARY CLUB OF WAUCHOPE INC
DISTRICT 9650
NSW AUSTRALIA
 P O Box 116, WAUCHOPE NSW 2446
 ABN 21 900 491 262



Dr Ian Brooks Workshop
“Customer Experience Management”

Renaissance Room
Port Panthers Port Macquarie
Thursday 8 March 2012
Workshop 1:00pm to 5:00pm
Cost \$220 per head



Registration Form
Vocational Service Project

Contact Persons Name: _____

Company Name if applicable: _____

Contact Telephone Number: _____

Contact email address: _____

Please send this registration form and payment for the total amount shown to :

<p>By Post together with a cheque * to: Neville Parsons President Rotary Club of Wauchope P O Box 607 WAUCHOPE NSW 2446 * cheque payable to “The Rotary Club of Wauchope”</p>	<p>Or by emailing the Registration Form to: Neville Parsons President Rotary Club of Wauchope at: nparsons@hccu.com.au PLEASE NOTE: If registering in this way then please pay by Direct Credit as instructed on next page.</p>
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Bookings Close 5:01pm Tuesday 6 March 2012

Thank you for this booking for the Dr Ian Brooks Workshop. I know from personal experience that you and all those that you invite to attend will certainly receive great value from this investment.

“LEARN HOW TO CREATE AN OUTSTANDING CUSTOMER EXPERIENCE.”

In this practical and inspirational workshop, Dr Ian Brooks, one of Australasia’s leading experts on customer care, will show you how to create an outstanding customer experience that will grow your business. A much sought after and internationally recognised business speaker, Dr Ian Brooks inspires and entertains over 120 audiences each year in Australia, New Zealand, Canada, the United States, Great Britain, Dubai and Brazil. As a former clinical psychologist and someone with over 35 years of experience in business, he is well placed to help people understand what it takes to attract, keep and sell more to customers. For nearly 30 years, Ian has consulted to public and private organizations, every business sector in Australasia and North America helping them to survive and grow in this crowded and competitive market place.

For information please contact me: 02-65808226 (W), 0418-653945 (Mob) or nparsons@hccu.com.au and for further information in relation to Dr Ian Brooks go to <http://www.ianbrooks.com>

Yours in Rotary Service
Neville Parsons
President
Rotary Club of Wauchope

****Please list Registrants on next Page**

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Summary Payment Schedule for Registrations as listed below:

Booking Type	Total Number of Tickets	Price per Ticket	Total Payable	Payment by Direct Credit
Workshop		\$220.00		<input type="checkbox"/> Yes

To pay by direct credit deposit to the following account and send the Registration form via email to Neville Parsons as detailed on prior page or by post to Rotary Club address marking clearly on the prior page that you have paid by direct credit:

Account Name: Rotary Club of Wauchope

BSB: 802-214

Account Number: 100135115

Reference: Use the Contact Person's Surname from this Registration Form

Registration Listing – Please provide Names of Attendees as per summary above

1.	2.
3.	4.
5.	6.

We also acknowledge that this Workshop has been possible through the support of
Dr Ian Brooks and Holiday Coast Credit Union

Any profits generated from the Workshop and the Seminar session
will be distributed equally between
Life Education Mid North Coast & Rotary's End Polio Now Campaign

The Rotary Club of Wauchope thanks you for your support of this Vocational Service
Excellence initiative as we celebrate and promote Vocational Service as a foundation of
Rotary Service to our community.

**“Thank you for your support of this initiative and as I previously said Dr Brooks will
certainly give exceptional value for your investment.” Neville Parsons**